

# Ontario Energy Retailer Ontario Consumers Welcomes Government's Proposed Reforms to Stop Double Water Billing

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ontario consumers

Toronto, Ontario ([rushPRnews](#))  
05/02/13 — Ontario Consumers Home Services (OCHS), a leading provider of water heater and furnace rentals across Ontario, welcomes new measures introduced by the Ministry of Consumer Services to safeguard Ontario homeowners against fraud.

It is common practice for door-to-door salesmen to arrive unannounced and pitch water heater sales and furnace rentals, and Ontario homeowners are being victimized by misleading sales tactics. Several homeowners across the province, who have been convinced of switching their existing services or products, allege they have been victimized by double billing, claiming they have received monthly bills from both their existing provider and the agency responsible for replacing the equipment. Complaints have been logged with the Better Business Bureau, the Ministry of Consumer Services, and across various social networking platforms.

In an effort to counteract these fraudulent sales, the Ministry of Consumer Services will solidify consumer protection legislation by implementing new

rules aimed those agencies which often mislead homeowners at the door-step into making poor purchase decisions.

“By focusing on door-to-door water heater sales, we're taking action on an important consumer concern and protecting Ontario's families, seniors, and newcomers when they make purchases at their front doors,” says Tracy MacCharles, Minister of Consumer Services.

OCHS has always shown concern for consumers' well being, and praise this recent move by the Ministry which will provide better protection for Ontario consumers.

The successful implementation of the proposed reforms by the Ontario Government will undoubtedly “increase consumer confidence all across Ontario”, creating “a fair, safe and informed marketplace” and providing opportunity to all good water heaters rental and furnaces rental companies, like Ontario Consumers Home Services, to fight against the bad businesses.

### **About Ontario Consumers Home Services:**

Ontario Consumers Home Services is a 100% Canadian owned and operated company providing energy efficient home comfort products including water heaters, furnaces, air conditioners, and HVAC equipment.

Ontario Consumers is committed to installing the latest green technology, including Energy Star high efficiency water heaters, furnaces and air conditioners that save on your energy costs. They also offer various other products for your home comfort needs such as water softeners, water filters, air filters and humidifiers.

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