

The Jockey Club takes care of its own with improved telecare equipment

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— Racing Welfare is a charity run by The Jockey Club to provide support to people who work, or have worked, in the Thoroughbred Horseracing and breeding industry. The charity owns a housing association named Racing Homes, whose aim is to

provide affordable, high quality housing to young workers, elderly and frail people, and those in the industry suffering financial hardship.

Recently, Racing Homes employed Network Communication Systems Ltd (NCS) to install a new combined [door entry and warden call system](#) as part of the refurbishment of one of their newly acquired sheltered housing schemes in Newmarket.

During 2011, Rous Memorial Court underwent a major redevelopment. The building was completely remodelled, transforming its 24 bedsits into eleven 2-bed and five 1-bed self-contained flats. Due to the drastic nature of the changes made to the building, various new electrical installations were required. Surrounding the site are the eight almshouses of Rous Cottages,

which needed to be added to the new call system.

NCS installed their PBX-based [Xenon warden call system](#), which links each home in the scheme to a call monitoring centre and allows residents to easily alert staff to emergencies. This system also allows for an ordinary telephone handset to be plugged in to each extension, enabling residents to make free calls to each other. The scheme was also fitted with a door entry system to increase security.



Keith Bovill, head of housing at Racing Homes, is optimistic for the future of Rous Memorial Court:

"The redevelopment of the scheme has been a complete success. It's undergone a huge transformation and our new tenants are absolutely delighted with their new homes. We're looking forward to seeing what the new systems can do - NCS did an excellent job with the installation and we now have a 'state of the art' system that can be adapted to the changing needs of our tenants."

Work on Rous Memorial Court was completed in December 2011.

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